

The background features several thick, overlapping, curved green lines that swirl around the central text. The colors range from a light lime green to a darker forest green, creating a sense of movement and depth.

Medical Office Force

Chronic Care Management Services

About Us

- Primary Care clinics and other private, independent medical offices are struggling. We are here to help.
- M Force wants to see your medical office remain independent.
- Your success is better for the patient population and better for the medical industry as a whole.
- Programs through Medicare and other interested parties incentivize physicians to provide better care but you have to know the systems.
- Let us guide you through the programs available and even dive deeper into how to run a successful private practice.
- We will cover everything from marketing to HR, presented by experienced and successful professionals.

What is CCM?

- In recognition of the importance of chronic disease management and the impact that it has on health care expenses and outcomes, the Centers for Medicare & Medicaid Services (CMS) has started paying monthly reimbursements for chronic care management (CCM) services.
- Released on January 1st 2015, CPT code 99490 pays approximately \$42 per month to providers who deliver 20+ minutes of non-face-to-face care management services to eligible Medicare beneficiaries with 2 or more chronic conditions.
- As quoted by the New England Journal of Medicine, "A physician caring for 200 qualifying patients could see additional revenue of roughly \$100,000 annually."
- The Final Rule of the 2015 Medicare Physician Fee Schedule included the new CPT 99490, defined as: "Chronic care management services, at least 20 minutes of clinical staff time directed by a physician or other qualified health care professional, per calendar month, with the following required elements; multiple (two or more) chronic conditions expected to last at least 12 months, or until the death of the patient; chronic conditions place the patient at significant risk of death, acute exacerbation/ de-compensation, or functional decline; comprehensive care plan established, implemented, revised, or monitored."

Examples of Chronic Conditions

include, but are not limited to the following:

- Alzheimer's Disease & Related Dementia
- Arthritis (Osteoarthritis & Rheumatoid)
- Asthma
- Atrial Fibrillation
- Autism Spectrum Disorders
- Cancer
- Chronic Obstructive Pulmonary Disease
- Depression
- Diabetes
- Heart Failure
- Hypertension
- Ischemic Heart Disease
- Osteoporosis

Patient Consent

In order to bill for CCM, providers must get the patient's written consent, confirming that the following has been explained to the beneficiary:

- An overview of CCM.
- How the CCM service may be accessed.
- That only one provider can provide CCM services at a time.
- Once the consent form is signed, a copy must be stored in the patient's medical record

How M Force Can help?

In order to bill Medicare, providers must meet several new technology and services requirements. These services can be fulfilled by the M Force.

- 24/7 access to state of art proprietary EHR to address urgent chronic care needs
- Continuity of care through access to an established care team for successive routine appointments.
- Ongoing care management, including medication reconciliation and regular assessment of a patient's medical, functional, and psychosocial needs.
- A comprehensive, patient-centered care plan that is electronically shared with all of the patient's providers.
- Management of care transitions between and among all providers and settings.
- Patient and caregiver access, with enhanced opportunities to communicate with the care team.

Contact Us

E-mail : callcenter@ahcspc.com

Phone : 706-208-9700

Fax : 706-208-0878

Web : medicalofficeforce.com